

OUTLINE

Through the teachings of real-life scenarios, expert Brenda Elliff, RN, MPA, ONC, CCM, LNCC will walk you step-by-step through the following topics to transform your nursing practice.

Healthcare Litigation

- Evolving trends in nursing litigation today
- The essence of the story behind litigation
- The burden of proof
- The expert witness seals the deal. Understand the impact.
- Learn whether you should (or shouldn't) have your own mal-practice coverage

The Components of Documentation

- Guidelines and interpretation
- Avoiding mistakes
- A lawyer's secret weapon: Time stamping on YOUR documentation
- Social networking and indirect care

 Timeline chronology and mapping the case

Electronic Nursing Documentation

- American Recovery and Reinvestment Act
- Meaningful Use
- Risky electronic documentation practices
- Charting by exception
- Dangers of email, social networking, and texting
- Should you make a late chart entry? Or not...?
- Avoid the hazards of dropdown boxes in your medical record system

Electronic Medical Record Strategies

- Time management
- Liability
- Software knowledge/ Informatics

 Does the case have merit?

Reimbursement and Documentation

- Medicare and Medicaid Changes
- Incentives for participation
- Hospital Acquired Conditions

Elements of a Lawsuit

- Plaintiff complaints
- Medical record review
- Timeline chronology
- Evidence

 Plaintiff deposition testimony

Documentation: When Things Go Wrong

- Compliance
- Unsafe processes
- Regulations
- Incident reporting
- Adverse events and risk factors
- When to ask/demand help from a supervisor
- When the patient must transfer out

- Standards that are within standards
- Deviations, real or perceived
- Errors of omission and commission
- Communicating clearly

 Defense deposition testimony

Avoiding Risky Documentation

- Credible evidence
- Avoiding ambiguity
- Recording events objectively
- Late entries and correcting errors

What if the Worst Happens?

- Duty/Breach of Duty
- Nurse Practice Act
- State Board of Nursing
- Depositions

Target Audience:

Nurses • Nurse Practitioners • Clinical Nurse Specialists • Nurse Educators
Legal Nurse Consultants • Risk Management • Paralegals • Attorneys

With over 100 of the BEST charting strategies, this training is a must for ALL nurses...just look at what your colleagues are saying about it:

"I encourage other nurses to make time to attend... We all need to understand the risks, as there are so many. I am leaving here knowing I will be able to better document the patient care I provide."

"An engaging and dynamic speaker. Extremely knowledgeable on content matter. I will be making changes to my practice as a result!"

"Speaker's personal experiences – clinical and legal - were very interesting! Just a wealth of information!"

Don't Miss!
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3-DAY LEGAL NURSE INTENSIVE TRAINING COURSE

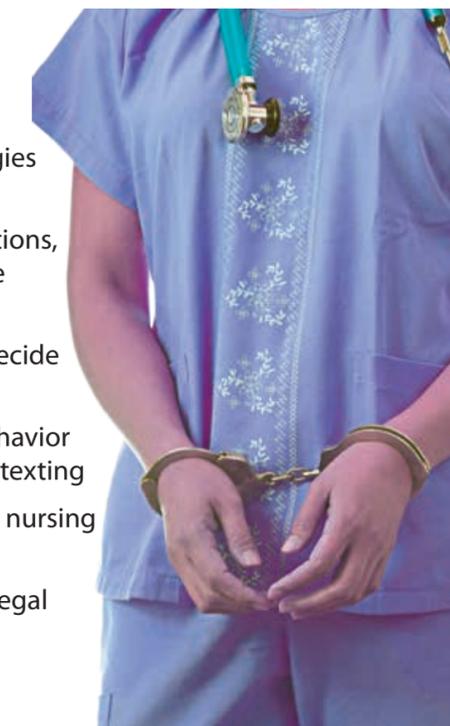
Featuring Legal Nurse Consultant & Expert

Brenda Elliff,
RN, MPA, ONC, CCM, LNCC

Seats
are
limited!

Walk away from this 3-day training knowing:

- 100+ of the BEST charting strategies to reduce litigation exposure
- Real life examples - mock depositions, court testimonies and actual case studies
- How documentation is used to decide guilt in a lawsuit
- Prevention strategies for risky behavior via email, social networking, and texting
- Deposition behaviors that add to nursing credibility
- PLUS, leave with a Certificate in Legal Nursing and up to 19 CE hours!



**Sacramento, CA -or-
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Live Seminar & Webcast Schedule (all 3 days) (Times Listed in Pacific)

- 7:30** Registration/Morning Coffee & Tea
- 8:00** Program begins
- 11:50-1:00** Lunch (on your own)
- 4:00** Program ends

There will be two 15-min breaks (mid-morning & mid-afternoon).
Actual lunch and break start times are at the discretion of the speaker.
A more detailed schedule is available upon request.

For locations and maps, go to www.pesihealthcare.com,
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3 DAY: LEGAL NURSE INTENSIVE TRAINING COURSE

Are you unknowingly putting your career at risk? Perhaps you want to make sure you are practicing safely so that you never get called to the courtroom? Maybe you are interested in one day considering a lucrative side job as a Legal Nurse Consultant? This 3 day course will provide just the information you need! We know that most days nurses are literally superhuman, but mistakes can still get made. It's time to learn how you can secure your job, license, and protect yourself from potential lawsuits.

Meet Jessica. Jessica had always heard, "if you don't document, you will get in trouble." During her orientation for a new job, her preceptor taught her how to document the unit requirements and reassured Jessica that writing much more than that was a waste of time. Jessica never questioned this, and actually thought, "I don't need to worry about charting; the computer takes care of that. If I chart what my unit audits for, I can sleep soundly."

2 years later... Jessica sits down quietly at the deposition table, spells her name for the court reporter and is sworn in. "Do you promise to tell the truth, the whole truth, and nothing but the truth." If this happened to Jessica, it could happen to you!

In this **comprehensive certificate course in Legal Nursing**, expert Brenda Elloff, RN, MPA, ONC, CCM, LNCC provides intense training on nursing documentation and litigation to transform the way you think about your nursing practice and how you document the care you provide. PLUS, leave with a Certificate in Legal Nursing and up to 19 CE hours!

SPEAKER BIO

Brenda Elloff, RN, MPA, ONC, CCM, LNCC, established Elloff Medical-Legal Services in 1996. As a legal nurse consultant, she assists on both plaintiff and defense cases. She performs record reviews, develops strategies and provides expert witness preparation. Her work involves Medical Malpractice, Worker's Compensation, Personal Injury and a variety of legal cases. Previously, Brenda worked as a Health Care Coordinator for a large law firm and taught a Legal Nurse Consultation review course. Initially she began working with attorneys on legal cases in California and has now expanded her scope throughout the Pacific NW. Her clinical nursing experiences are vast and span 40 years. Brenda has worked as a staff nurse, as a nurse manager at major teaching facilities, as nurse case manager and as an adjunct nursing professor.

When not nursing, Brenda enjoys participating with a local performing group. The group has performed at the LA Christmas Parade, 75th Anniversary of Pearl Harbor Parade in Honolulu, Washington DC Cherry Blossom Parade. Past nurses who have attended Brenda's programs have appreciated the dynamic and fun way in which she can deliver excellent clinical and legal information. She has been a sought-after speaker at national, state and local levels, drawing on her combination of legal and clinical expertise.

Speaker Disclosures:

Financial: Brenda Elloff maintains a private practice. She receives a speaking honorarium from PESI, Inc.

Non-financial: Brenda Elloff has no relevant non-financial relationships to disclose.

Have a seminar idea? A manuscript to publish?

The nation's top speakers and authors contact PESI HealthCare first. If you are interested in becoming a speaker, or have a new topic idea, please contact **Missy Cork** at mcork@pesi.com or call **(715) 855-6366**.

OBJECTIVES

1. Analyze how the nursing standards of care can come under scrutiny.
2. Evaluate authoritative sources.
3. Distinguish between a care plan and the care planning process.
4. Identify a strategic nursing documentation system.
5. Describe how documentation is used to decide if you are innocent or guilty in a lawsuit.
6. Identify how to prevent risky behavior when using social media and other forms of electronic communication.
7. Define how to use best practice and standard of care for documenting incident reports and adverse events.
8. Analyze the Center for Medicare and Medicaid regulatory language on nursing documentation.
9. Formulate a strategic tool for your standard of practice.
10. Evaluate deposition proceedings.
11. Analyze timeline chronologies.
12. Explain defense and plaintiff allegations.
13. Integrate the correct practices into your documentation to reduce litigation exposure.
14. Summarize the common documentation mistakes and how to avoid/correct them.
15. Evaluate facility policy and procedures for potential risk.
16. Illustrate the litigation timeline.
17. Formulate deposition questions as the plaintiff and/or defense teams.
18. Practice litigation language during mock depositions.

Live Webcast Details and Live Webcast Continuing Education Credit Information

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By Rick Hanson, Ph.D.

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Cancellation Policy: If you contact us before the event date, you can exchange for a DVD or CD/digital manual package on the subject (self-study continuing education credit may be available), a certificate to attend another seminar, or receive a tuition refund less a \$90 cancel fee. Substitutions are permitted at any time.



QUESTIONS? Call 800-844-8260 or visit www.pesihealthcare.com/faqs

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Walk-ins are welcome but admission cannot be guaranteed. Call M-F 7:00-6:00 Central Time for space availability if registering within one week of seminar.

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- **\$90 Tuition:** If you are interested in being our registration coordinator for all three days, go to: www.pesihealthcare.com/coord for availability and job description, or call our Customer Service Dept. at 800-844-8260.
- **Groups of 10 or more:** Call 800-844-8260 for discounts.
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\$599.99 – per person for all three seminar days

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WEBCAST with downloadable seminar manual

\$549.99 registration (+ tax in HI & NM)

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___ Seminar on CD* (audio) \$599.99 (RNA077320)

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