

## OUTLINE

Through the teachings of real-life scenarios, expert Cyndi Zarbano, MSN, BSN, CCRN, CEN, PCCN, CMSRN, CLNC, will walk you step-by-step through the following topics to transform your nursing practice.

### Insight from a Legal Nurse Consultant

What the current data says . . . will amaze you!

Consequences of unsafe practice

- Patient injury or death
- Loss of trust
- Corrective action – Understanding what that means
- Suspended license
- Loss of license
- Litigation

Types of Medication Errors

- Commission
- Omission

### Med Error Contributors: Identify Safety Precautions for YOUR Practice

Ineffective communication

Experience level – Beginner vs. expert

Interruptions and distractions

Shift length, patient acuity and workload

System errors: Lack of safety nets

Similar drug names

Failure to follow policies or guidelines

- Taking short cuts
- Ordering: Electronic, written, verbal
- Order processing: Pharmacy review
- Beyond the 8 Rights of Medication Administration

Review actual cases of medication errors:

What went wrong?

### Drug Calculation Errors: A Deadly Mistake!

Common errors and how to avoid them

- Mathematical calculations
- Metric vs. imperial system
- Units of measure and conversions

Tools and policies to avoid making math errors

The tragic and deadly stories...

### Identify the Greatest Risk Potential for Errors

High risk medications - Insulins, opioids, anticoagulants, etc.

Drip titration

Predict high risk patients for adverse reactions

Must-know insights on reversal agents

### Reporting ADEs

Barriers to reporting

Internal reporting system

- Just Culture
- Professional accountability
- Incident reports – learning from past experiences

### Minimize the Risk of Making a Life-Threatening Mistake: Individual and Systems Approaches

Time management tools

Think critically

Facility safety nets

Electronic tools

Use the safety tools available

- Institute for Healthcare Improvement
- Agency for Healthcare Research and Quality
- Institute for Safe Medication Practices (ISMP)

Be a STAR! An easy philosophy to guide your safe, medication administration practice

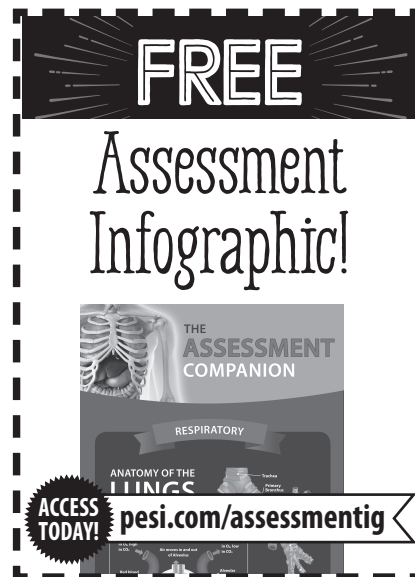
## OBJECTIVES

1. Compare the major categories of adverse drug events (ADEs).
2. Evaluate the barriers to and benefits of reporting ADEs.
3. Solve medication dosage calculations.
4. Analyze actual medication errors to avoid the pitfalls.
5. Demonstrate how available tools and strategies can assist with error prevention and safe medication use.
6. Develop new skills to predict high risk medication error scenarios.

**CANCELLATION POLICY:** If you contact us before the event date, you can exchange for a certificate to attend another seminar, or receive a tuition refund less a \$30 cancel fee. Substitutions are permitted at any time.



Target Audience: Nurses • Nurse Practitioners • Nurse Educators • Legal Nurse Consultants  
Pharmacists • Risk Management • Paralegals • Attorneys



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# Medication Error Prevention Training

## 30+ Best Practices to Minimize the Risk of Making a Life-Threatening Mistake

**Carle Place, NY**

Wednesday  
December 11, 2019

**Yonkers, NY**

Thursday  
December 12, 2019

**Manhattan, NY**

Friday  
December 13, 2019

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# Medication Error Prevention Training

## 30+ Best Practices to Minimize the Risk of Making a Life-Threatening Mistake

- Predict high risk patients for med error & adverse drug reaction potential
- Must-know insights on reversal agents
- 3 steps to dramatically reduce medication dosing tragedies
- Protect your nursing license & prevent corrective action risks
- Prevent deadly insulin, opioid and anticoagulant errors

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# Medication Error Prevention Training

## 30+ Best Practices to Minimize the Risk of Making a Life-Threatening Mistake

A seasoned nurse had drawn up the right dose of a drug hundreds of times in her career.

But once...she made a life-changing error. A patient died, she was suspended, and then fired from a profession she loved.

Patient safety is a sacred bond. For nurses, keeping patients safe is the top priority. But long shifts, high acuities, confusing dosing calculations, an ever-changing list of drug interactions, and similar drug names create an environment where even the most competent clinician can make a serious medication mistake.

### Are you confident that you have the tools you need to avoid making a headline error?

This program will give you all the resources you need to fulfill this critical aspect of your job and dramatically reduce your risk of making a life changing error. Join Cyndi Zarbano as she shares with you what she has learned working with the Board of Nursing in five states consulting and educating nurses who have received corrective action and suspension related to their medication errors!

## SPEAKER

**Cyndi Zarbano, MSN, BSN, CCRN, CEN, PCCN, CMSRN, CLNC,** has been a nurse for more than 25 years and a legal nurse consultant (LNC) for 12. Many of her cases in the last decade have been consulting and educating nurses who have gotten into trouble with the board of nursing and helping them complete their corrective action stipulations. Medications errors and patient injury are a common cause of corrective action, license suspension and loss of license.

Cyndi's clinical area of expertise has been in various intensive care/critical care roles, currently working for Mayo in Minnesota. She has been a national seminar speaker for over ten years speaking to diverse healthcare audiences throughout the country. During her presentations, she has earned the reputation of keeping attendees engaged with the use of current clinical knowledge, fascinating legal stories, and the interjection of nursing humor to keep it fun.

### Speaker Disclosure:

Financial: Cyndi Zarbano is the owner of Clinical Review Consultants. She receives a speaking honorarium from PESI, Inc.

Non-financial: Cyndi Zarbano has no relevant non-financial relationships to disclose.

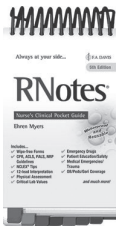


PESI Inc. is proud to offer this seminar (at these locations only) *free* of charge (on live seminar tuition) for veterans and active duty military personnel. *Limited seats available; advance online registration required.*

### Have a seminar idea? A manuscript to publish?

The nation's top speakers and authors contact PESI HealthCare first. If you are interested in becoming a speaker, or have a new topic idea, please contact Missy Cork at [mcork@pesi.com](mailto:mcork@pesi.com) or call (715) 855-6366.

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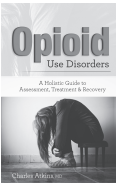


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By Ehren Myers, RN

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### Opioid Use Disorder

#### A Holistic Guide to Assessment, Treatment, and Recovery

By Charles Atkins, MD

Overdoses have lowered the life expectancy in the United States for two years in a row. The leading cause -- opioids. This epidemic has spread through every sector of our country, destroying lives as parents, friends, families, and those entrapped by opioids struggle to find help.

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### Live Seminar Schedule

**7:30** Registration/Morning Coffee & Tea

**8:00** Program begins

**11:50-1:00** Lunch (*on your own*)

**4:00** Program ends

*There will be two 15-min breaks (mid-morning & mid-afternoon). Actual lunch and break start times are at the discretion of the speaker. A more detailed schedule is available upon request.*

## Live Seminar Continuing Education Credit Information

**Credits listed below are for full attendance at the live event only.** After attendance has been verified, pre-registered attendees will receive an email from PESI Customer Service with the subject line, "Evaluation and Certificate" within one week. This email will contain a link to complete the seminar evaluation and allow attendees to print, email or download a certificate of completion if in full attendance. For those in partial attendance (arrived late or left early), a letter of attendance is available through that link and an adjusted certificate of completion reflecting partial credit will be issued within 30 days (if your board allows). Please see "LIVE SEMINAR SCHEDULE" on this brochure for full attendance start and end times. NOTE: Boards do not allow credit for breaks or lunch.

If your profession is not listed, please contact your licensing board to determine your continuing education requirements and check for reciprocal approval. For other credit inquiries not specified below, or questions on home study credit availability, please contact [cepesi@pesi.com](mailto:cepesi@pesi.com) or 800-844-8260 before the event.

Materials that are included in this course may include interventions and modalities that are beyond the authorized practice of mental health professionals. As a licensed professional, you are responsible for reviewing the scope of practice, including activities that are defined in law as beyond the boundaries of practice in accordance with and in compliance with your profession's standards.

PESI, Inc. offers continuing education programs and products under the brand names PESI, PESI Healthcare, PESI Rehab and Psychotherapy Networker.

**Nurses, Nurse Practitioners, and Clinical Nurse Specialists:** PESI, Inc. is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.



Nurses in full attendance will earn 6.3 contact hours. Partial contact hours will be awarded for partial attendance.

**Pharmacology Nurse Practitioners:** This program offers 120 instructional minutes of pharmacology content which is designed to qualify for 2.0 contact hours toward your pharmacology requirement to receive credit. It is your responsibility to submit your certificate of successful completion and a copy of the seminar brochure to your licensing board.

**Pharmacists:** PESI, Inc. is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. Successful completion of this Knowledge-based activity qualifies for 6.3 contact hours. ACPE Universal Program Number: 0289-0000-19-014-L01-P. Full attendance is required. No partial contact hours will be awarded for partial attendance. You are required to complete a program evaluation/post-test and bring your e-Profile ID to the seminar to receive CPE credit. Don't have your e-Profile ID yet? Visit the National Association of Boards of Pharmacy (NABP) website and complete your e-profile at [www.nabp.net](http://www.nabp.net) in order to obtain your NABP e-Profile ID.



**Other Professions:** This activity qualifies for 380 minutes of instructional content as required by many national, state and local licensing boards and professional organizations. Save your course outline and certificate of completion, and contact your own board or organization for specific requirements.



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MEDICATION ERROR PREVENTION TRAINING: 30+ Best Practices to Minimize the Risk of Making a Life-Threatening Mistake

Questions? Visit [www.pesihealthcare.com/faqs](http://www.pesihealthcare.com/faqs), or call 800-844-8260

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### ADA NEEDS

We would be happy to accommodate your ADA needs; please call at least two weeks prior to the seminar date.

### WALK-INS

Walk-ins are welcome but admission cannot be guaranteed. Call M-F 7:00-6:00 Central Time for space availability if registering within one week of seminar.

### TUITION OPTIONS

• **FREE Military Tuition:** PESI Inc. is proud to offer this seminar (at these locations only) free of charge (on live seminar tuition) for veterans and active duty military personnel. *Limited seats available; advance online registration required.*

• **\$30 Tuition:** If you are interested in being our registration coordinator for the day, go to: [www.pesihealthcare.com/coord](http://www.pesihealthcare.com/coord) for availability and job description, or call our Customer Service Dept. at 800-844-8260.

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### 3 Check tuition:

#### Tuition with seminar manual

**\$219.99** - choose one of the options below:

- ☐ per person for 2 or more preregistering together —OR—  
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☐ **\$209.99** - per person for 5 or more preregistering together

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☐ **\$34.95\*** *RNotes®: Nurse's Clinical Pocket Guide, 5th Edition* book

☐ **\$26.99\*** *Opioid Use Disorder* book

\*Attendees add applicable state and local taxes except in AK, DE, MT, NH, OR

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\_\_\_ **Opioid Use Disorder** book\* \$26.99 (PUB085700)

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